

Subject: Postal Service Delays

As many of you are experiencing, mail sent through the United States Postal Service may be delayed. This is affecting mail from and to Greenwood Credit Union as well. As a result, these two issues may occur:

1. Mail sent to you from Greenwood Credit Union, such as monthly statements, year-end tax information or loan coupon books may be delayed. **To ensure timely access to your account information, you can access your Greenwood monthly/quarterly account statements through our Online Banking.**

Not enrolled in Online Banking yet? Please access our online banking enrollment by clicking [[HERE](#)]. (Read the agreement and then click on “Agree” at the end.)

2. Any mail that is sent to the Credit Union, such as loan payments or account maintenance requests, may also be delayed. **Please factor in addition days when mailing loan payments to the Credit Union.** You can also register to make your loan payments online [[HERE](#)]

Thank you for your understanding during this period of delayed mail delivery and thank you for choosing Greenwood Credit Union. It is our pleasure to serve you.